

## Secure Health Information Exchange (HIE)

This information is for patients who receive care from these Stanford Medicine providers:

- Stanford Health Care
- Stanford Health Care Tri-Valley
- Stanford Medicine Partners
- Stanford Medicine Children's Health
- Packard Children's Health Alliance

Stanford Medicine participates in a secure electronic sharing module, a health information exchange (HIE), called **Care Everywhere** which is available to health care providers who utilize the Epic electronic medical record system. Care Everywhere helps us safely share information with other members of your care team, even if they are not Stanford Medicine healthcare providers. This allows non-Stanford Medicine providers to request and receive health information needed to treat you. If you get care from non-Stanford providers or in other states, your health information is shared with those hospitals, clinics, doctors, and other healthcare providers.

Most of your health information is automatically included in Care Everywhere. There may be certain records that are not included in Care Everywhere due to additional restriction requirements.

### What are the Benefits of Care Everywhere?

- **Safer care:** Updated and accurate allergy information and medicine lists from all your healthcare providers helps us make sure that you receive the medicines you need.
- **Coordinated care:** All members of your care team have access to your care plan.
- **Efficient care:** When your care team has access to all your test results and evaluations you avoid repeated tests and treatments that may not be needed.
- **Secure patient records:** You don't have to request faxed reports or have paper copies of your medical records.
- **Engaged care:** Sharing information and test results with your care team helps you and those that care for you to make healthcare decisions together.

- **Emergency care:** Your records are immediately available in emergencies.

## When and Why Information is Shared

- Federal and state laws allow hospitals and other health care providers to disclose much of your health information, without your written permission for treatment, payment, or healthcare operations related purposes.
- Information is only exchanged if we are certain that your name, date of birth, and other basic information match correctly.
  - When you receive care from Stanford Medicine, we request information from your healthcare providers outside of Stanford Medicine. We can automatically access/receive information through Care Everywhere at each visit.
- When you go to other places for care, they may request information from Stanford Medicine
- **You can request not to have your information shared via Care Everywhere by opting out of Care Everywhere**
- If you choose to opt-out of Care Everywhere, health care providers outside of Stanford Medicine will not be able to access your health information electronically via Care Everywhere. This will apply to your entire Stanford Medicine medical record. Requests made by non-Stanford Medicine providers may still be processed for release upon request through other means.
- You may still request your medical information to be released through a request to HIMS Release of Information (ROI).
- If you previously participated in Care Everywhere, your information cannot be retrieved from organizations which have already accessed or received your information prior to opting out.

\*\* Opt-out of Stanford Medicine's Care Everywhere applies only to information created by Stanford Medicine. If you do not want a healthcare provider outside of Stanford Medicine to share your records via Care Everywhere, you must direct your request not to share to that provider.

## More Information

Please let us know if you have any questions or concerns about Care Everywhere. One of our health information management specialists can talk to you (during standard business hours, M-F).

- Stanford Health Care HIMS
  - 650-723-5721
- Stanford Health Care Tri-Valley HIMS
  - 925-373-8019
- Stanford Medicine Partners HIMS
  - 510-974-2254
- Stanford Medicine Children's Health / Packard Children's Health Alliance HIMS
  - 650-497-8079