

Who to Call with Questions

We hope that your child is recovering well from their surgery or procedure. This document will tell you more about who to call if you have questions or concerns about your child's procedure, recovery, or hospital experience.

Who do I contact for any questions about my child's surgery, procedure or care at home?

If you have any questions about your child's care plan, treatment, or care at home, please contact the care team that did their surgery or procedure. They know your child and family and care plan best and can answer your questions. You can message a member of your care team in **MyChart** [here](#).

Do you have more questions or concerns about your child's experience or want to talk with someone in the Office of Patient Experience?

If you have more questions or concerns about your child's experience or want to talk to someone in the **Office of Patient Experience**, please call us at **(650) 498-4847** to contact our **Patient Navigators**. Patient Navigators are here to support you. They will listen, answer questions or concerns, and help you during and after your child's experience.

Use MyChart

You can also contact your child's doctor and care team through **MyChart**.